

The following General Terms and Conditions are an integral part of every contract for the sale of tourist services, holiday packages, hotel accommodation, etc. made by TO.

1) Definitions

1.1 "TO" refers to Bali Day Tours, a company duly registered in the Republic of Indonesia.

1.2 "Participant" refers to the person who has booked and/or is participating in a tour operated by TO.

1.3 "Agent" refers to any person who books a tour operated by TO on behalf of a Participant.

1.4 "Tour" refers to the arrangement of transport, accommodation, and/or other tourist services, offered by TO.

1.5 "Tour price" refers to the price quoted by TO for the tour, which includes the cost of transport, accommodation, and/or other tourist services, as applicable.

1.6 "Itinerary" refers to the specific details of a tour, including the sequence of activities, transport, accommodation, and/or other tourist services to be provided.

1.7 "Departure date" refers to the date on which the tour is scheduled to commence.

1.8 "Package price" refers to the price quoted by TO for the combination of a tour and one or more other tourist services, such as hotel accommodation, domestic airfare, etc.

1.9 "Services" refers to the transport, accommodation, and/or other tourist services provided as part of a tour.

2) Conditions of sale

2.1 The contract for the sale of tourist services between TO and the Participant is concluded when the Participant has received and accepted the TO Itinerary.

2.2 The Participant is responsible for reading and understanding the Itinerary.

2.3 The Participant is responsible for ensuring that all information in the Itinerary is correct and accurate.

2.4 The Participant is responsible for verifying the accuracy of all information related to the tour, including but not limited to the dates, times, locations, and prices of services.

2.5 The Participant is responsible for familiarizing themselves with the General Terms and Conditions and specific conditions related to the tour, which are set forth in the Itinerary.

2.6 The contract between TO and